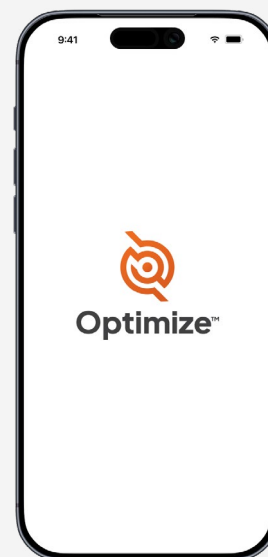




Device Management App



Overview

Allegion Optimize™ is the unified mobile application designed to simplify the commissioning, configuration, and ongoing maintenance of Allegion's connected devices in the field.

Featuring an intuitive interface and structured workflows, the app enables users to complete installation and service tasks faster, with greater confidence, and with fewer errors.

By connecting to supported hardware via Bluetooth® Low Energy, users can easily perform setup, run diagnostics, and update firmware directly from their mobile device.

Built to enhance overall productivity, Optimize delivers a modern, single-tool experience for all connected Allegion devices in the future, resulting in streamlined daily operations and an enhanced user experience.

Features & Benefits

- A single mobile app to manage auto-operators and wireless locks increases user efficiency
- Modern, intuitive interface simplifies device commissioning, configuration and management
- Not just a commissioning app – Optimize provides ongoing device lifecycle support
- Mobile application designed for field environments with Bluetooth connectivity - no laptop or cables required
- Using an app improves productivity vs on-device control board
- Firmware updates through the app provide up-to-date functionality and security
- Device diagnostics tools improve identification and resolution of issues
- Role-based management enables team collaboration across multiple sites

Optimize Functionality

Site & Organization Management

Organize devices across multiple sites and locations with a clear structure. Create and manage organizations, assign devices to sites, and support multi-site operations.

Role-Based Access & Team Collaboration

Assign user roles with appropriate permissions. Invite team members, manage user access and support collaboration across organizations and sites.

Device Setup

Add devices by scanning QR code or connecting to nearby devices. The app supports structured setup and commissioning workflows, allowing technicians to configure devices directly in the field.

Device Configuration

View and update device settings to match operational requirements. Adjust key parameters for supported devices¹ to ensure accurate configuration.

Connectivity

Connect to devices using Bluetooth Low Energy for setup, configuration, and service activities. Configure Wi-Fi connectivity for supported devices² during or after setup.

Firmware Updates

Update device firmware wirelessly via Bluetooth. The app checks compatibility, provides access to release notes, and supports over-the-air updates.

Diagnostics, Audits & Device Health

Access device data, audit logs and event history to support troubleshooting and operational visibility. View active errors, monitor device status, and track key operational indicators.

Test Door Operation

Verify automatic door operator performance by sending test commands and observing device behavior to confirm proper setup.

Door Calibration

Calibrate automatic door operators using guided workflows with progress tracking and receive feedback on status and issues requiring attention.

¹ Device settings capability will vary by device type.

² Wi-Fi connectivity currently available only for Schlage XE360-WF wireless locks.

Supported Devices from Allegion

Auto-Operators

- LCN Senior Swing™

Additional Allegion devices to be supported in future releases.

Optimize is a free mobile app that is available for Apple and Android smart devices.

